SERVICES & FACILITIES



ALL INCLUSIVE AGENDA

Restaurants working hours:

Meal	Time	Place	
Breakfast	06:00-07:00	Continental Breakfast	
	07:00 - 10:00	Beach restaurant	
Lunch	12:30 - 15:00	Beach restaurant Marina restaurant	
Dinner	18:30 - 21:30	Main restaurant, lobby, 2 nd floor	

- Kindly asking you to respect to our dress code: beach shorts, flip flops and swimming dresses are not allowed during breakfast and dinner at the restaurant. At lunch in the Beach restaurant men are requested to wear proper T-shirt, polo-shirts & dry shorts, women must cover bikini / swimsuits with light summer dress or appropriate tops. Beach/swimming wear is not allowed.
- Please contact the restaurant manager to guide you accordingly for alternative items in case any food allergy concerns.
- It's not allowed to take food outside the restaurants.

Bars working hours:

Bar	Location	Working hours	Additional services
Lobby bar	Lobby	09:00 – midnight	
Terrace bar	Lobby terrace	18:00 - midnight	
Pool bar	Swimming pool	10.00 till sunset	Coffee break: 11:00-12:00 Ice cream: 12:30 – 15:00
Beach bar	Beach restaurant	10.00 - 17.00	Snacks: 15.00-16.00 Teatime: 16.00 – 17.00

<u>Medical Service</u>: The clinic is located on the second floor of the Lobby, opened daily, services are against extra charge.

Safe deposit boxes: available at the reception free of charge. The hotel doesn't hold any responsibility for valuables kept in the room. Please note that in case of losing safe key or damaging the safe box 750 LE will be added to your bill.

Laundry Services: The Laundry price list is in your room wardrobe. Working hours: 8:30 - 16:00.

Wi-Fi Internet: free WI-FI is available in lobby area by user name GIFTUN FREE, password:

Azur123456. Any other area will be against extra charge. For detailed information please contact the Telephone Operator.

<u>Check-in & Checkout:</u> Check-in starts at 14:00 and check-out is at 12:00. Late checkout available with extra charge upon availability. Please check with Reception one day before departure.

Pools and sea: For your safety it's not allowed to swim in the pool or in the sea after sunset.

Towels: distributed with towel cards at the pool & beach. If you lose your beach towel or the towel card penalty fees will be added to your room bill.

Sun Beds: Please note that reservation of sun beds by the swimming pool or beach is not allowed. **Swimwear:** You can use only the swimming dress (Bikini or Burkini) to swim in the pool.

In-house cats: We have several cats feeding stations in the territory of the hotel. For the safety and comfort of all our guests it is prohibited to feed those in the guests rooms and other not authorized places, also to take them to the guest rooms including terraces and balconies.

Do not disturb signs: Kindly note that DND sign on the door of your room will cancel the cleaning and mini bar refilling on this day. "Red flag"- a sign, which will show that you don't want to be disturbed by salesmen at the pool and beach. Available for all guests by our towel desks.

Breakfast boxes: Breakfast box for excursions or early departures can be ordered by reception one day in advance till 20:00.

<u>Tennis</u>: courts and equipment are free of charge. Playing with the tennis coach or with floodlight will be charged. Reservation can be held with the reception.

<u>Billiard:</u> Children under 16 years old are not allowed to play Billiard.

A la carte restaurants against of charge:

- El Gaucho Restaurant: every Sat 06:30pm-10:00pm (extra charge 10 € per person)
- Asian Corner: every Thursday 06:30pm-10:00pm (Teppanyaki 15 € per person)
- La Piazzetta Restaurant: every Tuesday, 6:30pm-21pm (extra charge 16€ per person)

Reservations are taking place at Marina Café from 12:30 till 15:00.

If you require any assistance please contact the Reception at 413 / 414

We wish you a very pleasant stay!

Your Giftun Azur Team